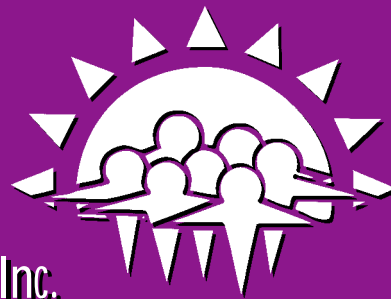


# *2000 Report to the Community*



**BFNC**  
Buffalo Federation of  
Neighborhood Centers, Inc.



*Unlocking Potential... Enriching Lives*

# Welcome to the Buffalo Federation of Neighborhood Centers, Inc.

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## Executive Summary

We commonly say “children are our future,” and “it takes a village to raise a child.” But how do those truisms translate into everyday actions?

In 2000, one of BFNC’s primary successes was its expanded service to this valued, yet vulnerable population. In fact, during a banner year of service to consumers of all ages (more than 17,000 individuals — an increase of 2,500 persons), a full 58 percent served (8,858) were children and youth between the ages of 5 and 21.

The common thread that seamlessly bound our efforts was a focus on education and academic achievement. Education, we know, is one of the major equalizers in this society — allowing all to achieve, despite personal circumstance. With the new and rigorous Regents standards and testing in place, students are more challenged than ever to master core subject matter. Therefore, not only are the stakes higher, but the outcomes are inescapable.

By investing in the educational development of our children and providing timely interventions and supports, our society can help reduce antisocial behaviors and the incarcerations of vast numbers of young people each year. Of all the industrialized nations in the world, the United States still has the highest rates of incarceration of its population. We must all play a part in reversing this trend. As a provider of youth services, we have an obligation and a calling to lead the way.

Along with our commitment to serving children and youth, BFNC remained steadfast in its attention and dedicated assistance to other at-risk groups. We took great pride in our staff’s efforts to help manage the life issues of our

customers on a daily basis. The fact that a substantial number of persons chose BFNC for services in 2000 gives us great hope. It is further evidence that we are keeping faith with our mission and staying focused on our customers.

Our efforts to be helpful also impacted negatively on our bottom line. Our youth and senior services programs, as well as our collaborative experiments, led us to spend more than we generated in revenues and support. We ended the year with a major deficit. This will pose an even greater challenge to the agency in 2001 in terms of discipline and determined new resource development. BFNC's Board of Directors took a major supportive step by creating the Fund Development Committee, and by starting plans for additional resource accumulation.

We have used the BFNC's Strategic Plan to help guide our operations. And in 2000, we achieved 65-percent of all tasks outlined in the two-year plan. Through regular monitoring and reporting to the Board of Directors, we look forward to successful completion of the plan's primary objectives by year's end.



A handwritten signature in black ink, appearing to read 'J. Peters'.

Jan Peters  
Executive Director

A handwritten signature in black ink, appearing to read 'Daryl Rasuli'.

Daryl Rasuli  
President, Board of Directors

By investing in the educational development of our children, and providing timely interventions and supports, our society can help reduce antisocial behaviors and the incarcerations of vast numbers of our young people each year.

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## Executive Director

Jan Peters

## About BFNC . . .

### Our Vision

The Buffalo Federation of Neighborhood Centers plays a major role in ensuring that anyone in Western New York who needs help and has no place to turn, or who has had trouble accessing services, or who has slipped through the cracks of the human service system, has a trusted place to go for help in taking the the next step toward maximum independence.

### Our Mission

BFNC prepares, equips and empowers individuals to address life management issues, and to improve the quality of life in their communities.

### Our History

BFNC, Inc. was formed from the merger of two of Buffalo's original settlement houses – Westminster Community House and Neighborhood House Association (founded in 1893 and 1894, respectively).

Today, the agency carries on their rich tradition of service to the residents of Buffalo and Erie County. The BFNC's present structure is that of a human services conglomerate. Our regular programs now assist 12,405 persons of diverse ages and needs. An additional 4,778 individuals are helped through our community outreach projects and events.

## Core Values

### QUALITY

It is our goal to provide excellence and cost-efficiency in all aspects of the delivery of our services. We pledge to be responsive and professional toward consumers, families and service providers at all times.

### CHOICE

BFNC respects the right of consumers to freely choose to participate in services. Our services are accessible and available to all who need them, regardless of ability to pay.

### RECOVERY

We are committed to supporting the strengths and independence of our consumers. We strive to create opportunities that will help them develop and enhance their skills so they can move toward meaningful vocational goals, whenever appropriate.

### EMPOWERMENT

We encourage consumers to have active involvement in the planning of their services, and in the delivery and oversight of that service plan. We also support consumers in developing self-help resources and cooperative relationships between consumer-operated and traditional services.

### ACCOUNTABILITY

In order to evaluate the quality and effectiveness of our programs so that we can continually improve our services, we are committed to seeking ongoing feedback from service recipients and from agencies in cooperative relationships with BFNC.

### DIVERSITY

BFNC believes there is strength in diversity and we are committed to respecting differences. We pledge to create a service environment that is sensitive, responsive and appropriate to the cultural values and identities of our consumers.



# Financial Statements

Revenues and Expenses	2000	1999	1998	1997
Support and Revenue				
Support				
Contributions	47,462	45,261	36,456	44,701
Westminster Presbyterian Church	20,000	18,000	18,000	18,000
BINGO	-	-	-	51,547
United Way of Buffalo & Erie Co.	250,844	269,090	269,090	269,090
Donor Designations	24,526	20,547	37,997	6,086
Total Support	342,832	352,898	361,543	389,424
Revenue				
Grants	3,012,939	2,886,155	2,392,009	2,045,696
Medicaid	1,608,114	1,516,241	1,576,936	1,536,765
Rent Income	725,052	744,131	709,614	680,011
Program Income	24,979	29,920	20,500	21,232
Investment Income	(17,906)	34,201	25,910	34,475
Miscellaneous	20,491	44,909	39,996	39,538
Total Revenue	5,373,669	5,255,557	4,764,965	4,357,717
TOTAL SUPPORT & REVENUE	5,716,501	5,608,455	5,126,508	4,747,141
Expenses				
Program Services				
Mental Health	3,215,674	3,106,996	3,004,507	3,034,802
Case Management General	430,279	446,247	82,730	-
Children and Youth Services	412,876	349,469	398,853	363,803
Pregnancy Prevention	538,126	577,359	508,553	-
Community Services	143,662	137,760	168,220	142,987
Senior Services	254,019	228,303	220,399	225,149
Grant Management	233,046	137,208	95,341	497,231
Total Program Services	5,227,682	4,983,342	4,478,603	4,263,972
Support Services				
General and Administrative	631,568	620,155	513,415	494,689
Property Management	3,160	(4,833)	291	61,212
BINGO Expenses	-	-	-	52,590
Total Support Services	634,728	615,322	513,706	608,491
Total Expenses before depreciation	5,862,410	5,598,664	4,992,309	4,872,463
Depreciation	144,140	147,789	134,241	
TOTAL EXPENSES	6,006,550	5,746,453	5,126,550	4,872,463
REVENUE: EXPENSES	(290,049)	(137,998)	(42)	(125,322)

Details from audited report by Dopkins and Company, certified public accountants and consultants.

Support and Revenue

Our efforts to be helpful also impacted negatively on our bottom line. Our youth and senior service programs, as well as our collaborative experiments, led us to spend more than we generated in revenues and support. BFNC's Board of Directors took a major supportive step by creating the Fund Development Committee, and by starting plans for additional resource accumulation.

Expenses

-Executive Summary (see page 3)

Persons Served (Unduplicated)

Total Persons Served: 17,184

Customers Served (Unduplicated):  
A Three -Year Comparison

Population	2000	1999	1998
Children	5232	6488	3507
Youth	3626	1877	1859
Adults	654	296	37
Seniors	1432	1288	1875
Mental Health/ Dev. Disabilities	1462	1732	1421
Community	4778	2791	2996
<b>Total</b>	<b>17184</b>	<b>14472</b>	<b>11695</b>

# Children and Youth Services



March 29, 2000

Dear Mr. Poles

Through a poor choice of his own, my 15-year old son, Nick, was suspended from school for five months and placed in an alternative educational setting. I felt this was very extreme and needed help to remove him from this environment. I also realized the lack of instruction [being provided] in this setting. He was required to work on his own for all his assignments, and his educational needs were not being met.

It was your agency, specifically Kathy Taylor and yourself, who guided me from day one. You advised me of my son's rights under the law and supported me through my appeals. With your help, Nick began to receive 15 hours a week of one on one tutoring. Without this, he was set up to fail.

Your presence with me at the Board of Education gave me the support I needed to stand up for my son's rights. I would like to thank you again and give your organization the recognition it deserves.

## Fun & Learn

Fun and Learn provides after-school homework assistance and supervised summer day camp experiences for low-income children ages 5 to 14. The program worked out of three sites (Futures Academy [ School 37], Westminster Community House and Masten Playground).

Alongside its educational focus on core subjects, the program engaged children in a diverse mix of enrichment workshops and field trips. Some topics included conflict resolution skills, abstinence education, African dance and drumming, gospel chorus, African history, Art Attack! with the Albright-Knox Art Gallery, leadership development training, sports camps and substance abuse prevention.

## BAPPS: Buffalo Adolescent Pregnancy Prevention Services

BAPPS programs focus on helping at-risk, pregnant and parenting teenagers to cope with their unique life challenges. Services offered include advocacy, referrals, advisement, parenting skills training, crisis management and neighborhood-based prevention services. Neighborhood-based programming is provided through collaborative subcontractor relationships with the Bob Lanier Center, Native American Community Services, Hispanics United of Buffalo and Preventionfocus. A Community Council of 15 volunteers meets monthly to help guide the BAPPS program.

In 2000, BAPPS built upon its foundation of school-based case management by increasing its outreach to community sites. Relationships were developed with more human service organizations and with the Family Court system. BAPPS program staff also became actively involved in collaborative efforts such as Buffalo Prenatal-Perinatal Network's CAPC Project, the Annual Sister-to-Sister Conference (sponsored by the American Association of University Women, Planned Parenthood's educational coalition, and the Girls' Athletic League.

During the summer, the BAPPS summer youth employment program offered first-time work experiences for 25 teens. Participants benefited from weekly life skills workshops. In addition, teens from across Buffalo enjoyed a summer support group, meeting twice weekly for educational and recreational activities.

Other highlights for the year included the Annual "Adopt a Teen" Season Celebration dinner, the Fourth Annual Teen Pregnancy Prevention Poster Contest, continuation of the successful "Baby Think it Over" doll loan program, and production of the monthly "BFNC Healthy Teens and Family Hour" radio show.



## FACES: Family Abstinence Comprehensive Educational Services

This year marked the transition from year three to year four of FACES' five-year contract with the Federal Office of Population Affairs. Throughout the year, the agency was gratified by the demonstrable support given to the program by the Buffalo Public School system and an increasing number of faith-based organizations.

"Managing Pressures Before Marriage," an abstinence-based curriculum at the heart of the program, was presented in 19 public and parochial schools. In an effort to reach diverse populations, the program was also brought to community sites ranging from the East Ferry Detention Center to summer camps and shelters for runaway youth.

In 2000, FACES also helped coordinate the BAPPS' "Baby Think It Over Doll" loan program. This program allows young people to experience the responsibilities of parenting first-hand by caring for a computerized doll for one weekend. Because the program requires a personal meeting with staff after the experience, it continues to be a useful tool for opening up dialogue with teens.

## YAP: Youth Advocacy Program

The Youth Advocacy Program provides advocates free-of-charge to any student formally suspended from the Buffalo Public Schools. Advocates are also available to help in suspension hearings for special education students. The program's overall goal is to protect children's due process rights under New York State education law. In doing so, YAP helps ensure that students are held accountable for their actions. It also eases the hearing process for parents, while helping children return to a suitable learning environment as soon as possible.

In 2000, 87-percent of students assisted were returned to the classroom within 14 calendar days. Of the total number served, 33-percent had their suspension charges modified or dismissed due to YAP intervention. The program served a greater number of suspended students than the previous contract year. This was consistent with the annual increase in suspensions noted by the Buffalo Board of Education

During the fall, YAP became an important referral source for the new VISA (Vision, Integrity, Structure and Accountability) program run by the University at Buffalo School of Social Work. The program also started a new case management service to assist students suspended multiple times for violent or drug related offenses. And provided consultations to Western New York school districts outside of Buffalo.

### Persons Served (unduplicated)

<b>Children</b>	
Fun & Learn: Futures	196
Fun & Learn: Westy	51
Summer Day Camp: Westy	213
Summer Day Camp: Masten	249
<b>FACES</b>	
In-School	3383
Community	790
Abstinence Day	350
<b>Youth</b>	
<b>BAPPS</b>	
Reaching Out CM	854
Baby Think it Over Dolls	182
Poster Contest	25
Subcontractor Programs	623
<b>YAP</b>	
Regular Ed	1347
Special Ed	500
YAP/Case Management	23
Summer Youth Workers	72

Total.....8858

# Adult Services



Alma Wilson was referred for general case management services through her involvement with the Greater Buffalo Community Housing Center – a collaboration between Housing Opportunities Made Equal and BFNC.

The Center helped Alma to find new housing in a neighborhood of her choice. But she needed additional assistance for a variety of financial and quality-of-life challenges.

Case managers Yolanda Wood and Felice Bumbaco soon created a plan to make sure all of Alma's needs were met. They negotiated overdue bill payments with utility companies, arranged for Medicaid transportation to doctors' appointments, and linked her to a Home Energy Assistance program and a community food pantry.

They also worked with Alma to develop a monthly budget sheet. And today, she is proud of her ability to manage her own finances.

"I don't know what I would have done without them," said Mrs. Wilson. "Through it all they have been so friendly and so nice... It's just been wonderful."

## Client Specific Planning/ Alternatives to Incarceration

CSP-AI is an attorney-referred service that assists defense counsel in preparing sentencing reports. The program advocates for alternatives to incarceration, mitigates mandatory state prison sentences, and recommends parole reinstatement for carefully screened individuals.

In 2000, CSP-AI received 63 referrals from attorneys, and developed 33 plans for local courts. Twenty of these plans were accepted for implementation. On average, each plan accepted by the courts represents a \$45,000 savings to the community in tax dollars spent per client.

Some collaborative resources utilized by the program included Buffalo City and justice courts, drug courts, and the release under supervision and day treatment programs administered by the Erie County Department of Probation.

The program's attorney advisory board, formed in 1999, continued to meet on a quarterly basis in 2000. The board has continued to help increase awareness and referrals for the program. The year was also highlighted by the program director being elected to the governing board of the National Association of Sentencing Advocates in September, 2000.

## CMG: Case Management, General

BFNC's CMG program attempts to use case management (service coordination and follow-up) to address the needs of the non-disabled urban poor. The year ended with the program being downsized as a result of the loss, or impending loss, of two of its three collaborative contracts. At this time, BFNC continues to explore new growth opportunities to provide comprehensive and holistic case management services. Programs offered in 2000 and their activities included:

### GBCHC: Greater Buffalo Community Housing Center

GBCHC is a collaboration by Housing Opportunities Made Equal and BFNC. Its goal is to help families use their Section 8 vouchers to find housing wherever they choose, and to successfully transition them into their new,



less poverty-concentrated neighborhoods. Throughout the year, BFNC staff members processed financial requests for security deposits and moving assistance, and provided case management to individuals who needed specific, short-term assistance. Staff also participated in small group presentations to all prospective Section 8 clients, and attended a year-long certificate training course aimed at developing competency in family interventions.

### Project Realize

Project Realize started in 1999 as a collaboration with Lake Shore Behavioral Health Services. The program provided job training and supports to individuals with histories of alcohol and substance abuse. During its tenure, several people received help finding successful employment. Because the program never realized the number of referrals necessary to sustain itself, it ceased operations in June, 2000.

### HELP Buffalo

HELP Buffalo, Inc., is a transitional housing program serving 24 adults. BFNC began a contract with the organization in 1999 to provide case management services to residents. Limited funding, staffing shortages and philosophical differences led to a dissolution of the contract arrangement in April, 2001.

### Grant Management Services

Along with its regular services, BFNC is pleased to serve as the bookkeeper and manager of grants for several other community programs. These programs serve various constituencies across Buffalo and Erie County, and include:

- Erie County Public Benefit Grant  
(Activities in the 3rd Legislative District)
- Johnnie B. Wiley Amateur Athletic Pavillion
- Project Respect

Persons Served (unduplicated)	
CSP-AI	
Referrals	63
Plans Developed (33)	
Plans Accepted (20)	
Case Management General (CMG)	
HELP Buffalo	21
Project Realize	81
GBCHC	
Intakes	489
<hr/>	
Total.....	654

# Senior Services



Frail and practically immobile, 83-year-old Ida Smith suffers from severe arthritis and gout in the hands and legs. Her condition has often caused her anxiety over how to take care of herself. Some days, she even feared that she would drop a hot pot of food on herself.

Today, those fears are behind her. Mrs. Smith was referred to the Community Services Program for the Elderly to find help for everything from bathing and dressing, to housekeeping, laundry, grocery shopping and daily meal preparation. Her BFNC case manager, Tricia Wallace, arranged to have a personal care aide visit her three days per week. Mrs. Smith was also referred to the Meals on Wheels program. As a result, she now enjoys nutritious, home-delivered meals each day.

As a result of her new services, Mrs. Smith now has the energy to attend weekly church services. In the past, she says she often had difficulty just walking around her apartment. She is enthusiastic about her home life, and looks forward to maintaining her independence for years to come.

**Community Services for the Elderly (CSP)**  
CSP is operated through a contract with the Erie County Department of Senior Services. BFNC case managers work in the Ellicott District of Buffalo to help low-income, frail, homebound senior citizens. By providing supports such as entitlement linkages and chore services, the program hopes to help seniors maintain their optimum health, and avoid costly nursing and hospital care.

In 2000, an increase in chore hours allotted by the County enabled staff to spend more time with seniors needing extra home assistance. In an effort to streamline operations, case managers also took on additional responsibilities. New tasks included assessing each senior's eligibility for both the Meals on Wheels and home weatherization improvement programs.

## Senior Day Training Programs (DTP)

The agency's Day Training Program helps mentally ill and developmentally disabled seniors to live life more completely through daily group interactions, therapeutic activities and community outings. Day Training is one of only two such programs operated in Buffalo for seniors with a history of severe mental health challenges.

During the year, 10 new members were referred for services. However, because of a natural "aging out" of the population through health impairments and deaths, Day Training ended the year with a census of 40 (one member more than the previous year.)

Favorite program highlights included weekly summer picnics at area parks, intergenerational holiday activities with second graders at BPS #82, the annual Open House (June) and daily interaction, lunches and events with senior members of the Moot Senior Citizens Center.





### Moot Senior Citizens Center

The Moot Center, located at 292 High Street, offers senior citizens daily friendship, hot lunches, and activities to stimulate the mind and body. Two additional goals for the year were to increase membership and enhance the number of activities offered.

The Center succeeded on both fronts. A total of twenty new members were enrolled during the year. New initiatives included a quarterly lunch/concert series with the Community Music School, a senior drama club, mini field trips to the EM Tea Coffeecup Café, and a variety of guest speakers.

Throughout the year, members also took advantage of favorite activities such as light exercise, specialty clubs, birthday celebrations, dominoes, card games and the annual Moot Senior Citizens Awards Dinner (see Events and Outreach, page 15).

### Tax Counseling for the Elderly (TCE)

Each year, the BFNC provides free income tax filing assistance through a collaboration with the Internal Revenue Service. In 2000, 897 individuals were assisted through this effort. Our volunteer tax advisors worked at ten different community locations to assist persons of all ages.



Persons Served (unduplicated)	
CSP	
Case Management Clients	151
Case Assistance Clients	80
Tax Counseling	897
Moot Center	258
Day Training Program	
Mental Health	36
Developmental Disabilities	10
<hr/>	
Total.....	1432

# Mental Health and Developmental Disability Services



Dia, diagnosed as learning disabled in his youth, attended special education classes in high school. His mother turned to the BFNC's Family Support Program for extra help.

Over the years, case manager Rovenia Turner has provided guidance to Dia and his family. But it was through Dia's own determination that he successfully graduated with a general education diploma. He later enrolled in the graphics arts design program at Erie Community College, and is now pursuing his Bachelor's degree at Buffalo State College. There, he receives support services from the school's Office of Disabilities to help him excel.

Dia's personal success has been showcased by the favorable reviews he received after organizing an art show of works by African-American students. Along with his studies, he now works part-time at a local hotel, and dreams of one day starting his own design company.

## Case Management

BFNC "case managers" act as service coordinators for adults (18+) challenged by serious and persistent mental illness. In the Medicaid Service Coordination and Family Support programs, case management is provided for families of children with developmental disabilities.

BFNC's tiered case management program offers minimum to intensive assistance to consumers. Its speciality is in helping adults deemed "treatment resistant" to increase their independent living skills.

One central theme for the year was integration of services for mental health consumers. A joint service review process between programs was established, providing for more cohesive, client-centered care.

The program's staffing underwent the most changes at the Intensive Case Management (ICM) level. BFNC was pleased to welcome Robert Cannata, MSW, as the new director of ICM in June, 2000.

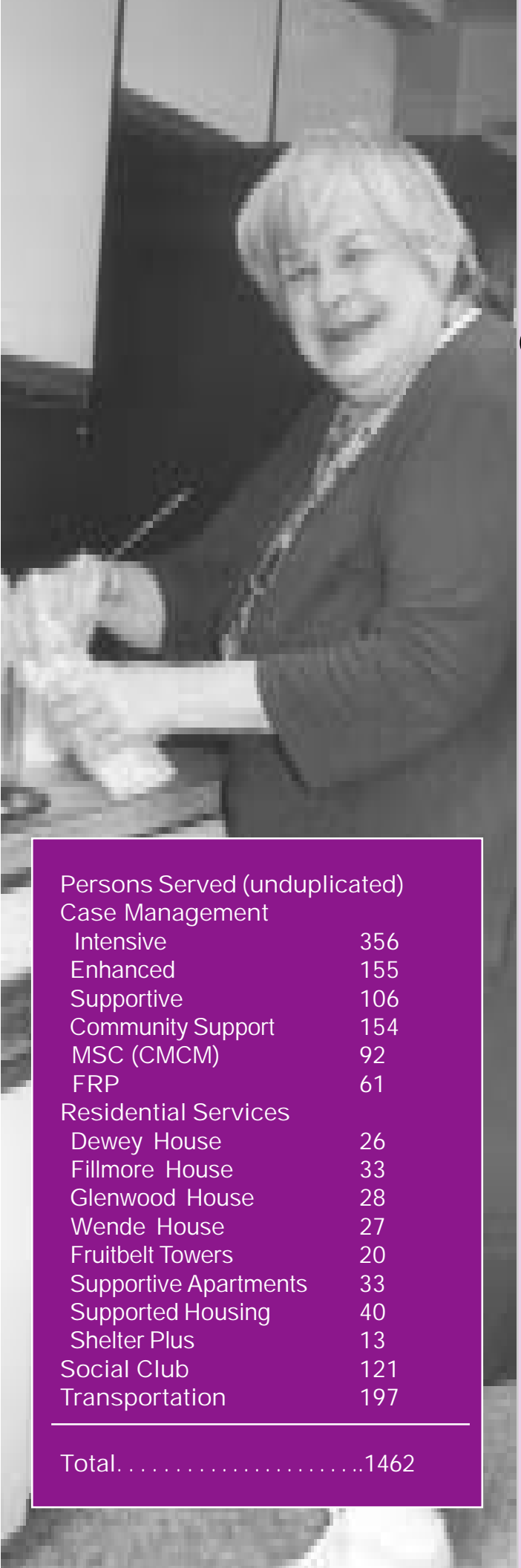
During the summer, Erie County approved the expansion of the ICM program, creating three new positions. The expansion was funded through the Assisted Outpatient Treatment Act (AOT), commonly known as "Kendra's Law." The act is an effort to link the most at-risk mental health consumers with community support services. By year's end, BFNC was serving over 50 percent of the AOT client population.

BFNC received an additional commitment from the N.Y. State Office of Mental Retardation and Developmental Disabilities to expand its Medicaid Service Coordination and Family Support Services for developmentally disabled individuals. The two programs were also aided throughout the year by the involvement of a consumer advisory committee. The committee continues to assist our staff in making decisions to provide financial support for the respite and emergency needs of program consumers.

## "Do Drop In" Social Club

The "Do Drop In" Social Club provides evening and weekend socialization, recreation, educational and healthy lifestyles activities to adults with mental health challenges. Structured activities, community exploration trips and a self and peer empowerment focus are core features of programming. Dinner and snacks are also provided each evening.

In the fall of 2000, the program developed a leisure skills inventory system. The outcome has been programming



that is more aligned to individual members' interests and needs. Three members of the club also completed the Peer Specialist Training program offered by Action for Mental Health.

Additional program year highlights included: a drama club staging of "The Underground Railroad" in celebration of Black History Month; advocacy in Albany by members urging parity in mental health insurance coverage; group attendance at a five-day empowerment conference in the Catskills; group participation in four fundraising events for the Food Bank of Western New York, and participation in the Special Olympics Floor Hockey program.

### Residential Services

BFNC's residential services program helps adults with severe mental health challenges to gain confidence while preparing for independent living in the community. The program offers various levels of care — from group homes to supported apartments. Residents are assisted with medication management, service coordination and linkages, daily living skill training and recreational outings.

In 2000, significant referral collaborations were initiated with the N.Y.S. Division of Parole and the Erie County Department of Mental Health Housing Task Force. A \$7,600 grant from the N.Y.S. Office of Mental Health allowed our Wende Street residence to be refurbished internally. And the agency upgraded its vans to new 15-person vehicles.

The new vans have allowed for more efficient client transportation to recreational and business outings. CDL driver training was provided to all regular residential staff.

One of the most important additions to the program has been the establishment of a Consumer Advisory Council. Council members were recruited from all residential sites. By the end of the year, members had begun to play an important role in residential life and policy development decisions.

Persons Served (unduplicated)	
Case Management	
Intensive	356
Enhanced	155
Supportive	106
Community Support	154
MSC (CMCM)	92
FRP	61
Residential Services	
Dewey House	26
Fillmore House	33
Glenwood House	28
Wende House	27
Fruitbelt Towers	20
Supportive Apartments	33
Supported Housing	40
Shelter Plus	13
Social Club	121
Transportation	197
<hr/>	
Total	1462

# Events and Outreach



## Spring Thank You Breakfast

Sponsored by M&T Bank April 18, 2000

We welcomed 130 guests to the Moot Center as we celebrated the accomplishments and generosity of our employees, volunteers, donors and friends. Honorees included Art Attack! (a program of the Albright-Knox Art Gallery), the Greater Buffalo Community Housing Center, and the Intergenerational Storytelling Project (Arts in Education Institute of WNY).

## United Way Day of Caring

August 16, 2000

A total of 55 volunteers joined the BFNC for a morning of activities with our consumers. Corporations represented included Independent Health, Science Kit, UPS, Chase Manhattan Bank and the N.Y. State Office of Children and Family Services.

## Community Thanksgiving Dinner

Sponsored by Citibank November 16, 2000

In 2000, 70 volunteers from Citibank, Citicorp, General Mills and BFNC helped serve a traditional Thanksgiving meal to 1,040 persons. The agency is grateful for additional annual supporters including Buffalo-Niagara Marriott and the Community Music School.

## Holiday Basket Program

Sponsored by Fleet Bank December 21, 2000

Thanks to the financial and volunteer support of Fleet Bank, BFNC made the holidays happier for 1765 households in 2000 (3527 individuals). We offer our special thanks to the 75 volunteers from Team Fleet and the Unitarian Universalist Church of Buffalo who provided helping hands and hearts both days.

## Moot Senior Center Awards Dinner

September 9, 2000

Each year, BFNC is proud to honor 10 members of the Moot Senior Citizens Center for their lifetime contributions to our community. At our September event, we were pleased to share their stories with 211 friends at the Golden Nugget Restaurant, offering thanks and recognition.

### Communication Outreach

A total of 2,948 individuals were reached through the agency's speaker's bureau and staff participation in information fairs and festivals in 2000. Employees were also featured on seven public service radio and TV shows. Plus the agency continued its monthly "Healthy Teens and Families" radio hour, heard on WUFO-AM.

Through the BFNC's "Volunteer Crew," 25 employees and friends helped the community at three Buffalo events. BFNC also co-sponsored or supported events including the Sister to Sister Conference, the Mental Health Association's Picnic for Parity and the Greater Refuge Temple Run for Children.

In other community awareness efforts, 3641 individuals received program updates through the BFNC News. And Buffalo Public School children participated in the Annual "First Things First" teenage pregnancy prevention poster contest.

Other strategic goals completed included the selection of a new agency slogan, "Unlocking Potential . . . Enriching Lives," an updated logo, and new signage on all agency vans.

On the fundraising side, \$14,568 was raised through our Sponsor a Child and Holiday Food Basket campaigns.



Persons Served (unduplicated)	
Thanksgiving Dinner	1040
Holiday Food Baskets	3527
Moot Senior Awards Dinner	211
<hr/>	
Total.....	4778

# Directory of Services

## Children and Youth Services

Fun & Learn/Summer Day Camps  
Tiffany Prunty, Director  
97 Lemon Street  
Buffalo, NY 14204  
Phone: 856-0363 Fax: 856-1432  
Funding Sources: (F&L) U. Way of Buffalo and E. County, E.C. Public Benefit Grant, Children's Foundation of Buffalo & E. County, Westminster Presbyterian Church, Donor Designations, Contributions, Summer Fees.

Youth Advocacy Program  
E. Greenard Poles, Director  
775 Main Street, Suite 319  
Buffalo, NY 14203  
Phone: 853-0600 Fax: 853-0605  
Funding Sources: NYS Office of Children and Family Services, E.C. Dept. of Youth Services, United Way of Buffalo and E. County, UW Donor Designations

BAPPS/FACES  
Ellen Trautman, Director  
1225 Main Street  
Buffalo, NY 14209  
Phone: 885-1455 Fax: 885-1470  
Funding Sources: (BAPPS) NYS Office of Children and Family Services; (FACES) US Dept. of Health and Human Services

## Adult and Senior Services

Client Specific Planning/  
Alternatives to Incarceration  
Selena Garr, Director  
775 Main Street, Suite 319  
Buffalo, NY 14203  
Phone: 853-0603 Fax: 853-0605  
Funding Sources: NYS Dept. of Probation and Correctional Alternatives, Program fees

Moot Senior Center  
Vivian Jackson, Director  
292 High Street  
Buffalo, NY 14204  
Phone: 882-4637 Fax: 886-7601  
Funding Sources: ECDSS/Nutrition, United Way of Buffalo and E. County, Member Fees, UW Donor Designations

Community Services Program for the Elderly  
Jonetta Cotton, Director  
Westminster Community House  
421 Monroe Street  
Buffalo, NY 14212  
Phone: 856-0521 Fax: 852-6270  
Funding Sources: E.C. Dept. of Senior Services

Case Management/General Services  
Yolanda Wood, Director  
775 Main Street, Suite 319  
Buffalo, NY 14203  
Phone: 842-0531 Fax: 853-0605  
Funding Sources: City of Buffalo, U.S. Dept. Housing and Urban Development

## Life Management Services

Case Management  
Ricardo Herrera, Director, Life Management Services  
775 Main Street, Suite 319  
Buffalo, NY 14203  
Phone: 853-0603 Fax: 853-0603  
ICM Phone: 884-2903 Fax: 884-2906  
Funding Sources: E. County Dept. of Mental Health, NYS Office of Mental Retardation & Developmental Disabilities (OMRDD), Medicaid

Day Training Program  
Nathaniel Draffin, Director  
Neighborhood House Association  
97 Lemon Street  
Buffalo, NY 14204  
Phone: 856-0363 Fax: 852-1432  
Funding Sources: E. County Dept. of Mental Health, NYS OMRDD

"Do Drop In" Social Club  
Eugene Frometa, Director  
292 High Street  
Buffalo, NY 14204  
Phone: 885-2393 Fax: 886-7601  
Funding Sources: EC Dept. of Mental Health

Residential Services  
Deberah Sells, Director  
421 Monroe Street  
Buffalo, NY 14212  
Phone: 852-5065 Fax: 852-6270  
Funding Sources: SSI, Medicaid, NYS Dept. of Mental Health

BFNC, Inc.  
97 Lemon Street  
Buffalo, NY 14204

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